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Housing Modifications for People with Challenging Behaviours e-Learning Series:

Session One – Part B

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Karakia Timatanga (*Opening Karakia*)

**Whakataka te hau ki te uru
Whakataka te hau ki te tonga
Kia mākinakina ki uta
Kia mātaratara ki tai
E hī ake ana te atākura
He tio, he huka, he hauhū
Tīhei mauri ora!**

*Cease the winds for the West
Cease the winds from the South
Let the breeze blow over the
ocean
Let the red-tipped dawn come
with a sharpened air
A touch of frost, a promise of a
glorious day*

Presenters



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What's the plan

Housing Modifications for People with Challenging Behaviours e-Learning series:

Session One

What do EMS Assessors Need to Know?

- 🏠 Part A: EMS Housing Manual
- 🏠 Part B: Other Documentation

Session Two

Practical Solutions

- 🏠 May 2025 (TBC)

Session Three

Writing a Request for EMS Advice

- 🏠 June 2025 (TBC)

Objectives: Session One (Part B)

- 🏠 Increase EMS Assessors understanding of 'what is challenging behaviour?', as defined by The Ministry.
- 🏠 Increase EMS Assessors knowledge & understanding of the Ministry criteria and processes for housing modifications for people with challenging behaviours.
- 🏠 Increase awareness of all relevant documentation and where to find.

Restraint Minimisation

What do we need to consider?



Please refer to **“Restraint minimisation – what do we need to consider for ACC and Whaikaha Assessors”** webinar – <https://www.enable.co.nz/tools-resources/training-tutorials/assessor-education-webinars>

- 🏠 What is normal freedom of movement?
- 🏠 Is the solution going to restrict movement and/or access?
- 🏠 What is the intent of the modification?
- 🏠 Is the solution the least restrictive option?
- 🏠 Have you peer reviewed?

Behaviour Support Services



- 🏠 Explore is the Ministry's single contracted provider for Behaviour Support Services (BSS) for people under 65 and DSS funding.
- 🏠 A referral to Explore needs to be made via NASC
- 🏠 As well as BSS, Explore provides other services under "Embracing Autism".
- 🏠 Explore's contract does not cover Age-related disability & Long-Term Chronic Health Conditions

Practice Guideline: Interface between Needs Assessment and Service Coordination (NASC) and Equipment and Modification Service (EMS) Assessors and Providers – September 2015

4.1.1. Indicators for Liaison between NASC and EMS Assessors (Table 2)

Group	Rationale	Status
People with behavioural needs who may require Equipment Modification Services.	<p>NASC need to determine the range of services that are being accessed by the person, including a referral to Behavioural Support Services (BSS) if appropriate. This also includes the natural supports that are available to them in the community.</p> <p>BSS may be required, and assessment and planning needs to be coordinated to achieve the most effective outcomes.</p> <p>Where the EMS recommended solution is a restraint the interagency team (NASC, EMS Assessor and BSS), discussion is to agree that the solution integrates with the BSS plan and any other identified support needs.</p>	<p>Required and mandatory</p> <p>NASC collaboration is required before an EMS service request is made for a solution that is a restraint.</p>

Practice Guidelines:

Appendix 3 Pathways

Pathway A –
solution is not
a restraint

Pathway B –
solution is a
restraint

Pathway B –
addendum
2018

Principles – “any EMS Solution recommended will be the least restrictive and invasive option to meet the identified need”

Practice Guidelines:

Pathway A

Pathway A
solution is
not a
restraint

🏠 Person is
already known
to NASC

Or

🏠 A referral has
been made to
NASC

🏠 Fencing (Safe
Play Area)

🏠 Window
restrictor

🏠 Safety glazing

Practice Guidelines:

Pathway B

Pathway B

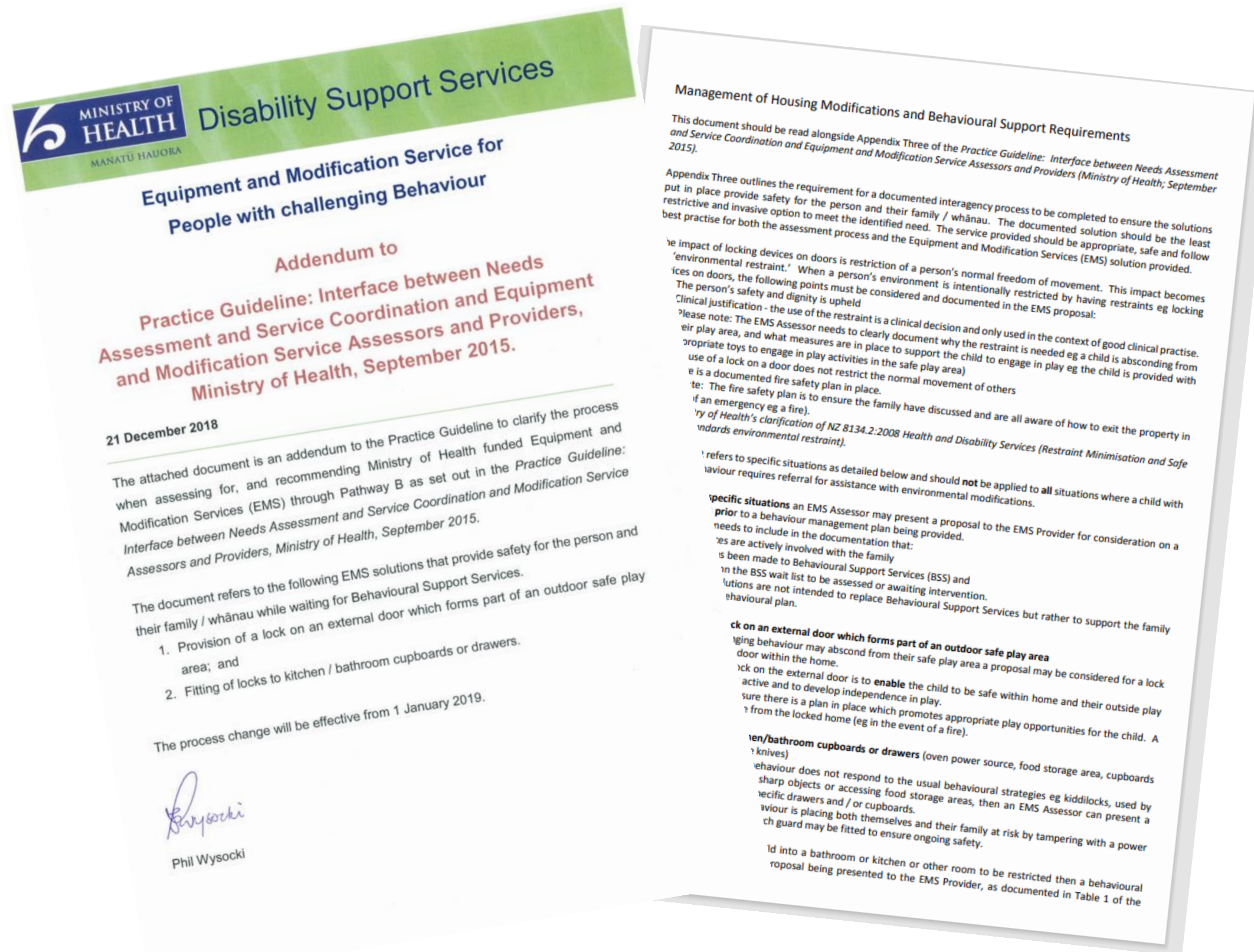
solution is
a restraint

- 🏠 The EMS and NASC Joint Report is mandatory
- 🏠 Solution integrates with the Behaviour support plan

- 🏠 External locks (not part of a safe play area)
- 🏠 Internal barriers and gates
- 🏠 Locks to internal doors

Practice Guidelines Addendum

Management of Housing Modifications and Behaviour Support Requirements (2018)



Practice Guidelines:

Addendum 2018

Pathway B
addendum –
solution is a
restraint

- 🏠 Person is known to NASC and
- 🏠 Person has been referred to Explore and
- 🏠 Person on waiting list.

- 🏠 External locks (that make up a safe play area)
- 🏠 Fitting of locks to specific cupboards or drawers in the kitchen and bathroom.

Summary (Parts A and B)

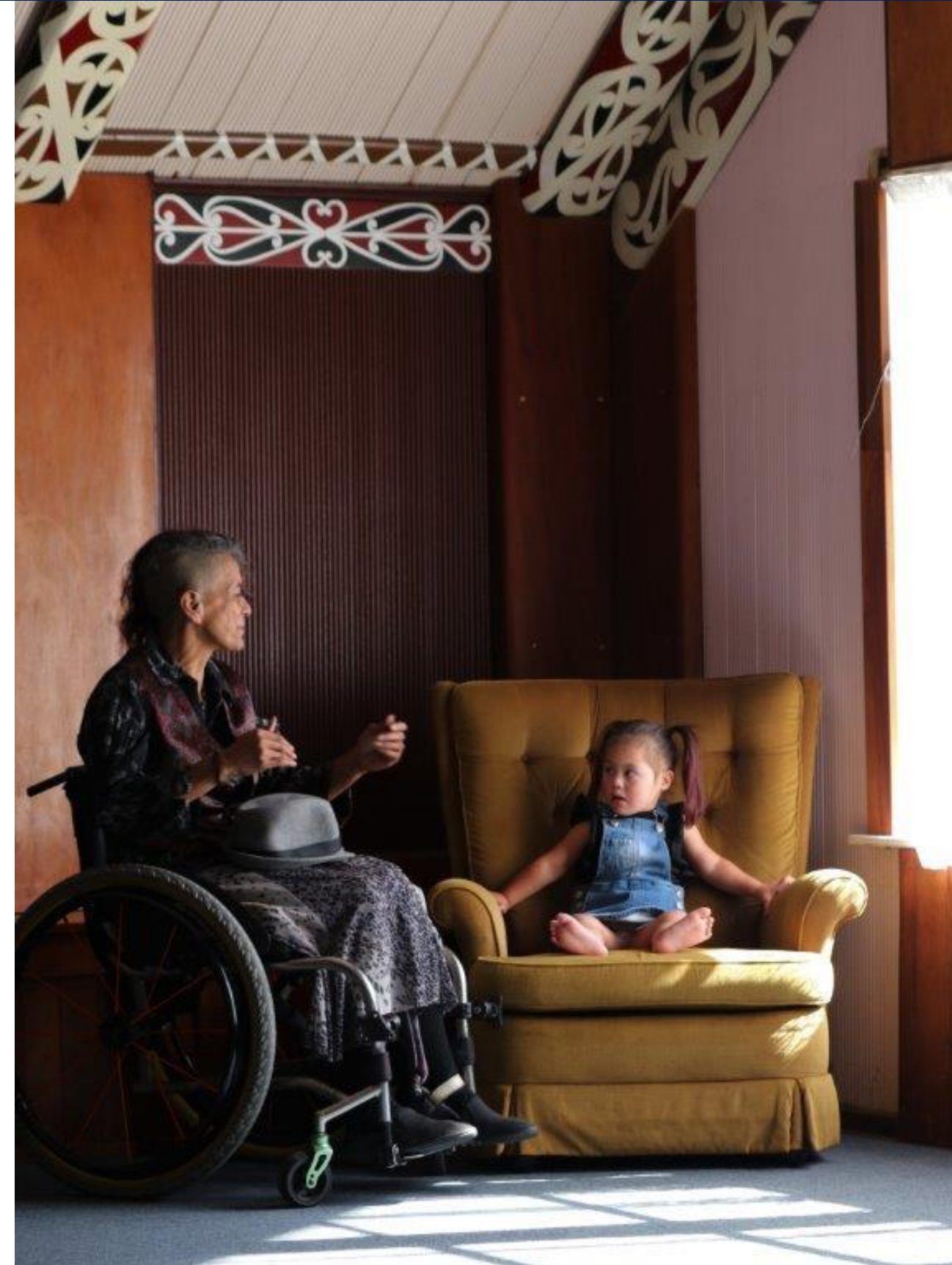
- 🏠 What are challenging behaviours?
- 🏠 Assessment, Eligibility and Access criteria.
- 🏠 Relevant sections in the EMS Housing Modifications Manual.
- 🏠 Interagency approach
- 🏠 Least Restrictive Solution / Restraint minimisation
- 🏠 Pathways A, B and Pathway B Addendum
- 🏠 Home Owner Responsibility.
- 🏠 Parental / Caregiver Responsibility
- 🏠 Where can I go to for help?

Thank you

If you have any questions, please send an email through to:

csa@enable.co.nz

with title of “**CB e-learning session one**”
in the subject line.



Karakia Whakakapi (*Closing Karakia*)

Kia whakairia te tapu

Kia wātea ai te ara

Kia turuki whakataha ai

Kia turuki whakataha ai

Haumi e, Hui e, Tāiki e!

Restrictions are moved aside

So the pathways are clear

To return to everyday activities

References and Resources

🏠 Consultation with an EMS Advisor. (2021).

<https://www.disabilitysupport.govt.nz/assets/Consultation-with-an-EMS-assessor1.pdf>

🏠 ENAH103 – Housing Modification Schedule Summary. (2013).

<https://www.enable.co.nz/tools-resources/forms?q=modification+schedule&topic=&document-type=>

🏠 ENAH112 – Request for EMS Advice

<https://www.enable.co.nz/tools-resources/forms/request-ems-advice>

🏠 EMS Housing Modifications Manual

<https://www.disabilitysupport.govt.nz/providers/equipment-and-modification-services/manuals-and-practice-guidelines#manuals-for-providers-and-ems-assessors>

🏠 EMS and NASC Joint Report (2015). Appendix 1
<https://www.disabilitysupport.govt.nz/providers/equipment-and-modification-services/manuals-and-practice-guidelines#practice-guidelines>

🏠 Explore Hapainga Ora. (n.d.).
<https://explorewellbeing.org.nz/our-services/behaviour-support/>

🏠 Housing Modification Process Checklist for Whaikaha Assessors. (n.d.).
<https://www.enable.co.nz/tools-resources/forms/housing-modification-process-checklist-for-whaikaha-assessors>

🏠 Housing Modifications Guide Booklet. (2023).
<https://www.enable.co.nz/tools-resources/forms/whaikaha-housing-guide-booklet>

🏠 Housing Modifications Schedule. (2013).

[https://www.enable.co.nz/media/documents/housing-modification-schedules-2013-enable-new-zealand-\(8\).pdf](https://www.enable.co.nz/media/documents/housing-modification-schedules-2013-enable-new-zealand-(8).pdf)

🏠 Ngā Paerewa Health and Disability Services Standard NZS 8134:2021. (2021).

<https://www.standards.govt.nz/shop/nzs-81342021/>

🏠 Practice Guidelines Addendum – 2018 – Management of Housing Modifications and Behaviour Support Requirements. (2018).

<https://www.disabilitysupport.govt.nz/assets/Addendum-to-Challenging-behaviour-practice-guidelines-20181.pdf>

AND

https://www.disabilitysupport.govt.nz/assets/Management_housing_modifications1.pdf

🏠 Practice Guideline: Interface between Needs Assessment and Service Coordination and Equipment and Modification Service Assessors and Providers. (2015).

<https://www.disabilitysupport.govt.nz/assets/Practice-guideline-interface-between-NASC-and-EMS-providers-20151.pdf>

🏠 “Restraint minimisation - What do we need to consider for ACC and Whaikaha Assessors?” webinar. (2024).

<https://www.enable.co.nz/tools-resources/training-tutorials/assessor-education-webinars>